

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Twincraft Skincare

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

4-0071-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Home & Personal Care Goods
- Manufacturing on behalf of other third party brands

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### Operations and Certification Progress

#### 2.1.1 In the markets where you operate, in which do you manufacture goods with palm oil and oil palm products?

- United States

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#### 2.1.2 Do you have a system for calculating how much palm oil and oil palm products you use?

Yes

#### 2.1.3 Does this system only cover your own-brand or all the brands you manufacture?

all-brand

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#### 2.1.4 In the markets where you operate, in which do you calculate how much palm oil and oil palm product there is, in the goods you manufacture?

- Canada
- China
- India
- United States

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#### 2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

4,449

#### 2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

3,559

#### 2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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#### 2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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#### 2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

8,008

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**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	1,146.07	286.52	-	-
2.3.3 Segregated	554.30	138.57	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	1,700.37	425.09	-	-

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book & Claim	-	-	-	-
2.4.2 Mass Balance	-	-	-	-
2.4.3 Segregated	-	-	-	-
2.4.4 Identity Preserved	-	-	-	-
2.4.5 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe	33%
2.5.5 India	--
2.5.6 North America	33%
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

**Time-Bound Plan****3.1 Date of first supply chain certification (planned or achieved)**

2010

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2010

**Comment:**

As stated in past ACOP reports, we do not product our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2010

**Comment:**

As stated in past ACOP reports, we do not product our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2010

**Comment:**

As stated in past ACOP reports, we do not product our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

**3.5 In which markets where you operate do these commitments cover?**

United States

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

As stated in past ACOP reports, we do not product our own brand(s). 100% of our production is customized product under contract for our customers and produced for other companies under their brand name(s). We can not commit to a time bound plan because our product formulation is dependent on customers' specification and requirements. We recommend adoption of sustainably-sourced ingredients.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to promote use of RSPO to our customers for the products we manufacture on their behalf. Our CSPO usage has increased greatly over the past years. We will continue to educate our customers about the availability and value of sustainable alternatives. We are also consolidating many products to shift the balance toward CSPO products.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

**- Others:**

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**Application of Principles & Criteria for all members sectors****7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified products? Are these guidelines available in?**

We have begun to explore the RSPO credits for customers wanting non-RSPO possible product.

Uploaded files: --

**GHG Emissions**

**8.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

This is not a possibility with our facility at this time.

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**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We encourage all customers to choose CSPO in the products we manufacture for them. Many opt for less-expensive options stating that the cost is prohibitive even though the intent is noble. We continue to educate and even accommodate customers toward CSPO.

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### **2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Part of our business is bar soap. There has not been a viable option for translucent soap that is RSPO. We have been developing a new soap base for our customers that is translucent and also RSPO certified.

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### **3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
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